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CLERK  
US BANKRUPTCY COURT  
DISTRICT OF DELAWARE

Joseph and Carol Schmidt  
4434 Banbury Lane  
Minnetonka, MN 55345  
July 27, 2020

Honorable Brendan Linehan Shannon  
824 North Market St  
6<sup>th</sup> Floor  
Wilmington, Delaware 19801

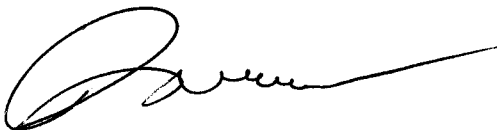
RE: Chapter 11 Energize 3D Massage Chair

Dear Honorable Brendan Linehan Shannon:

This letter is in regards to the chapter 11 filed against Brookston, where we purchased our Energize 3D Massage Chair. We purchased our chair in September of 2018 and it has stopped running. When we tried to call on the warranty for repairs, we found out that this bankruptcy had been filed and all warranties have been cancelled. Which leaves us wondering what we can do. We now have a very expensive chair that we can do nothing with. We are also unable to find anyone that can help us with this in order to get the necessary repairs.

We are hoping that you can assist us with a contact person that is working with the warranties and/or may be able to assist us in a place that can help us on getting repairs. This Massage chair was purchased to assist with health issues. So, it would be greatly appreciated if you could assist us.

Sincerely,



Joe Schmidt (952-797-4608)

Enclosure